

Industry Leading Return and Warranty Policy

30-Day Money-Back Guarantee

All weBoost products are protected by a 30-day money-back guarantee. If for any reason the performance of any product is not acceptable, the product may be returned to the reseller with a dated proof of purchase.

2-Year Warranty

weBoost Signal Boosters and kits are warranted for two (2) years against defects in workmanship and/or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Boosters and kits may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by weBoost. weBoost shall, at its option, either repair or replace the product. weBoost will pay for delivery of the repaired or replaced product back to the original consumer if located within the continental U.S.

This warranty does not apply to any Signal Boosters or kits determined by weBoost to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

Failure to use a surge protected AC Power Strip with at least a 1000 Joule rating will void your warranty.

All weBoost products that are packaged with other weBoost accessory products are intended for resale and use as a single unit, and such product kits are required to be sold to the end user or subsequent reseller as packaged. The "de-kitting" and sale as a standalone product of any one or more components of such a product kit is in violation of weBoosts' warranty. No "de-kitted" product will be eligible for return for any reason.

The sale of separate, not-kitted cable, antennas and other accessories is allowed and fully warranted.

RMA numbers may be obtained by contacting Technical Support at 1-866-294-1660.